

## GREENVILLE/HUNT COUNTY YMCA SPORTS PROGRAM SURVEY

The YMCA would appreciate your feedback about you and your child's participation in our Team Youth Sports Programs. Your opinion is important for future planning and continued improvement. Please take a few minutes to answer this questionnaire and return it the YMCA. We value the support of our Volunteer Coaches, parents and players; you are instrumental in the growth of our sports programs. Your help is greatly appreciated. Thank you.

Overall, how do you rate this program?                      Excellent                      Good                      Fair                      Poor

How would your child rate this program?                      Excellent                      Good                      Fair                      Poor

**Team Your Child Plays On** \_\_\_\_\_

**TEAM COACHES**

Knowledge of sport                      Excellent                      Good                      Fair                      Poor

Positive role models                      Excellent                      Good                      Fair                      Poor

Appropriately trained                      Excellent                      Good                      Fair                      Poor

Exhibit YMCA core values  
(Respect, Responsibility, Honesty, and Caring)                      Excellent                      Good                      Fair                      Poor

**REFEREES**

Knowledge of sport                      Excellent                      Good                      Fair                      Poor

Positive role model                      Excellent                      Good                      Fair                      Poor

Appropriately trained                      Excellent                      Good                      Fair                      Poor

**SPORTS PROGRAM DIRECTOR**

Knowledge of program                      Excellent                      Good                      Fair                      Poor

Customer service                      Excellent                      Good                      Fair                      Poor

Adheres to program philosophy                      Excellent                      Good                      Fair                      Poor

**REGISTRATION/OFFICE STAFF**

Customer service                      Excellent                      Good                      Fair                      Poor

Courteousness                      Excellent                      Good                      Fair                      Poor

**FACILICITES**

Safety and security                      Excellent                      Good                      Fair                      Poor

Cleanliness of facilities and                      YMCA                      Excellent                      Good                      Fair                      Poor  
Court conditions                      RDC                      Excellent                      Good                      Fair                      Poor

Equipment                      Excellent                      Good                      Fair                      Poor

Uniforms                      Excellent                      Good                      Fair                      Poor

*The YMCA Mission Statement: "To put Christian principles into practice through programs that build healthy spirit, mind and body for all."*

With this in mind – how did our program exhibit:

Build Self-esteem	Always	A lot	Sometimes	Not at all
Develop teamwork	Always	A lot	Sometimes	Not at all
Enhance leadership skills	Always	A lot	Sometimes	Not at all
Teach physical skills	Always	A lot	Sometimes	Not at all
Provide for family involvement	Always	A lot	Sometimes	Not at all
Create a fun experience	Always	A lot	Sometimes	Not at all

**Circle one:**

1. How long has your child been involved in YMCA Youth Sports?

First time                      1 year 2 years                      3 years                      4 or more years

2. How did you first hear about the YMCA's Youth Sports Program?

School

Word of mouth

YMCA Staff

Mail

Phonebook

Newspaper

Other \_\_\_\_\_

3. Would you recommend this program to your friends?

Yes

No

4. Do you or your children participate in other YMCA programs?

Yes

No

Which program(s) \_\_\_\_\_